Centre for Data Analytics



From Smart Cities to Smart Neighbourhoods: Detecting Local Events from Social Media Yang Li and Alan F. Smeaton Insight Centre for Data Analytics Dublin City University









### **Event Detection**

#### **Research topic across many application areas**

Early work in detecting **news** events leveraged NLP, named entity recognition, operating on well-structured text

## Nowadays, we're interested in event detection from social media

**Twitterstand** – breaking news from Twitter by clustering similar tweets

Sakaki et al. do likewise using a SVM

Twitcident enables management of tweets during events as they happen

These successfully detect global events based on significantly increased tweet volume

### **Our interest ?**

Twitter often posts tweets about events which are more local, community-based ... local flood, a fire, road closure

Can we detect unusual events at a *local* level, within a city ... a smart neighbourhood ?

More challenging because volume is less, but very localised and representing semantic consistency, yet semantic deviation from normal

We focussed on geotagged tweets from Dublin city



### **Assumption**

We assume a periodicity and consistency in tweeting behaviour

We assume local events, which are reported, cause semantic irregularities more recognisable than visitors, holidays, or one-off tweets

Approach is to determine normal crowd behaviour in a geographic region of the city, monitor sudden increases in the number and then focus on the topic



**Data Used** 

English-only tweets, 2 month period, geotagged and in a bounding box in Dublin ... 387,800 from 14,533 unique users ... availability ?

City-wide is too big, we divided into (25) subareas, finding users tweet from few locations ...

Based on 5,875 users generating 95% of our tweets, 44% tweet from only 1 or 2 (of 25) partitions

23% users tweeted across +5 partitions with a Power Law distribution, and these "random" zones are of interest for detecting local events

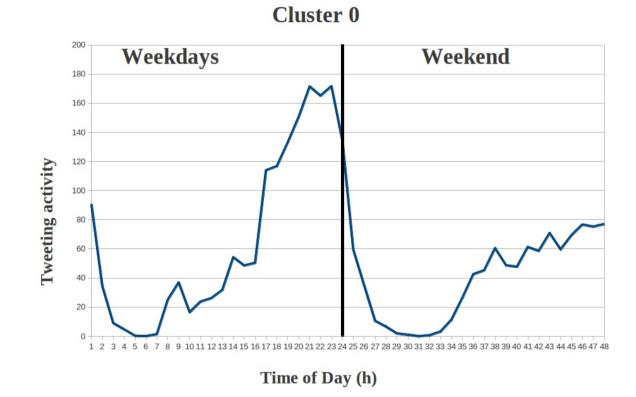


### **Users tweet at regular times**

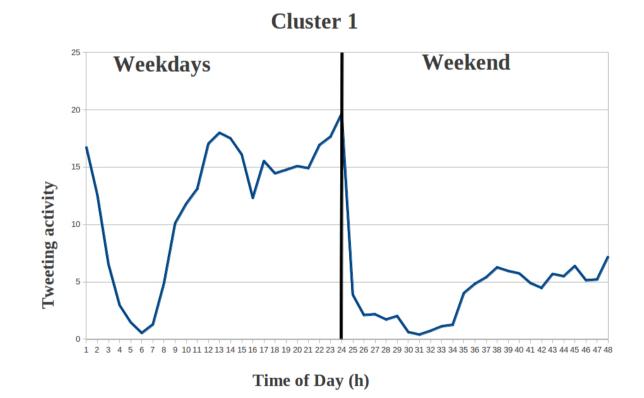
Focusing on 805, our most active users (+100), clustered them using time-of-day and weekday/ weekend into 10 clusters

We observed recurring temporal patterns of when people tweet

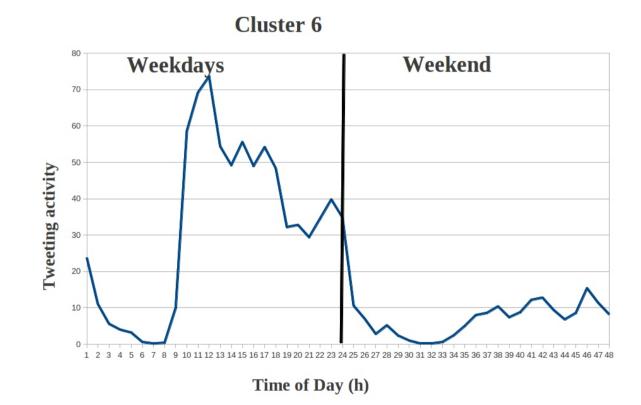




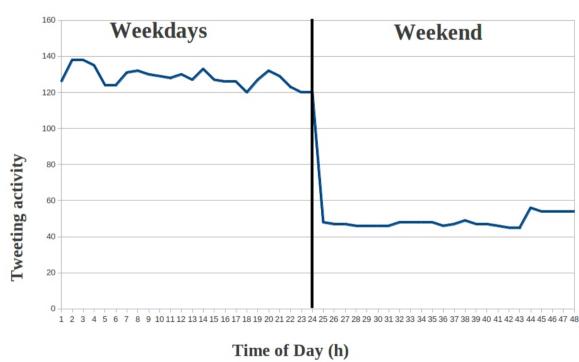
















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Focus on 805, our most active users (+100), clustered them using time-of-day and weekday/ weekend into 10 clusters

We observed recurring temporal patterns of when people tweet

So people exhibit temporal patterns of when, and where they tweet



### **Partitioning the city**

# **Dividing by grid ?** -> imbalance in population distribution

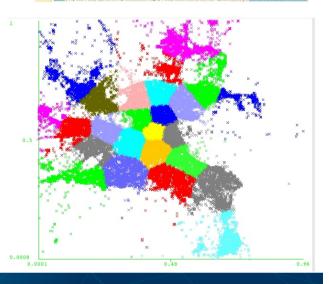
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# K-means clustering based on geographical occurrences of tweets

Partitioning into 25 regions







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### **Dividing by grid ?**

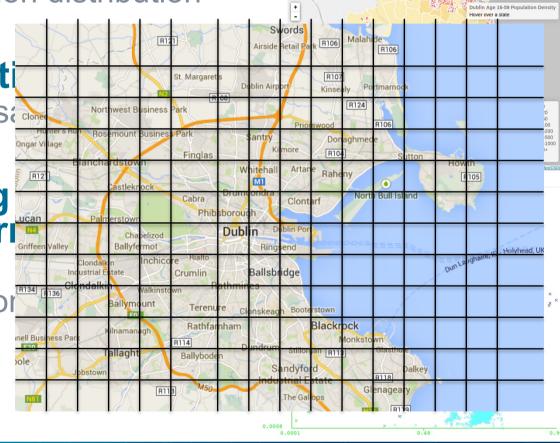
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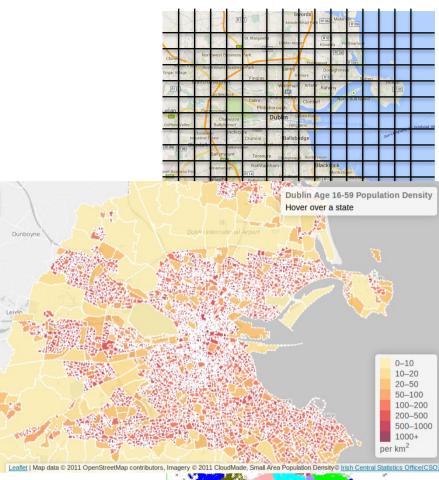
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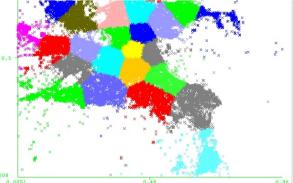
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#### K-means clustering base geographical occurrence tweets

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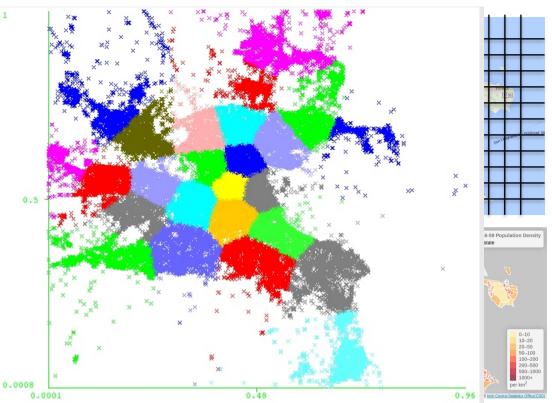




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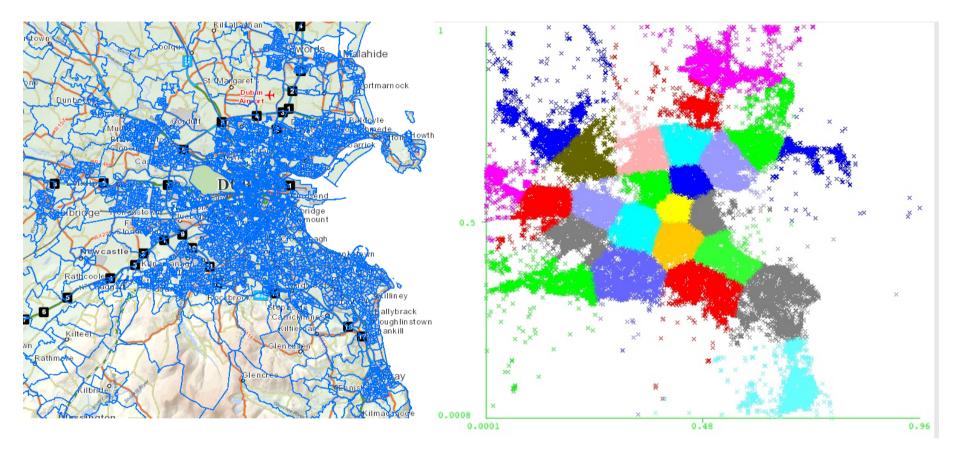


#### K-means clustering based on geographical occurrences of tweets

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### Are partitions reasonable ?



Population distribution (CSO) vs. Partitions



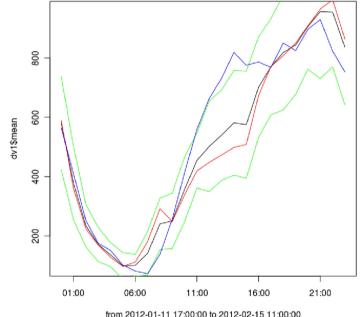
### **Measurements of Regularity (1)**

**<u>Time of tweeting within partitions</u>** 

We analyse weekday / weekend separately

Regularity calculated based on 24x hourly bins each with a rolling one-month window

Standard deviations from this could indicate a local event





### **Measurements of Regularity (2)**

**Location of regular Tweets** 

Can be compounded by visitors, away from home for work / vacation

For each partition we maintain a set of regular active tweeters

If many visitors tweet from a partition could indicate a local event



### **Measurements of Regularity (3)**

<u>Semantic regularity of Twitter content, per</u> partition

Using Lemur, we built a language model for each geo-tagged tweet in each partition to represent semantic consistency

For each incoming geotagged tweet we rank partitions by P of generating the tweet, use KL divergence

Comparing predicted vs. actual partition, Mean Reciprocal Rank = 0.429, 33% of predictions are correct



### **Measurements of Regularity**

We then combine them ..

 $F = \alpha.NT + \beta.NU + \gamma.SR$ 



### **Evaluation** ...

Boo!

There is no standardised test collection and few standardised tasks on harvested Twitter content, except TREC

But who is to know about slow traffic on M50 near Blanchardstown exit on morning of 5<sup>th</sup> March 2013 ?

Instead we have anecdotal examples of local events which occurred



### **Anecdotal events**

Event and Date	Time	GPS Coordinates	Related Twitter Content
Local flooding in	16:45:10	53.1809595,-6.1887448	The flooding around #Glencreevalley
Glencree Valley			#Enniskerry is crazy! Watch out
Jan 25, 2013			drivers! #Aaroadwatch
	16:50:08	53.182842,-6.191808	my car is like a floating boat #En-
			niskerry #flooding
Car crash on O'Connell Street caused by heavy rain, Jan 25, 2013	17:28:32	53.1809595, -6.1887448	@aaroadwatch bus and car collision on
			o'Connell street sb
	17:30:32	53.348604,-6.2597	@RobbieH46 slowlyit's a fecking car
			crash!!!!
	17:30:50	53.347887,-6.259207	Poor man or women in car crash.
			#sayapray dangerous driving in this
			weather #5wordweather @spin1038
Heavy traffic jam	17:17:11	53.3948484,-6.3912147	massive traffic jam in blanch won't be
Blanchardstown,	17 01 10	F0 00 1510 ( 000000	home till Christmas
Mar 09, 2013	17:21:49	53.394718,-6.389326	traffic freaks me out!!!
	17:05:01	53.393323,-6.393317	Caught in a traffic jam
Pipe burst,	14:22:16	8. 53.404341,-6.158719	@DonnieWahlberg its raining we have
cut off water supply			no water because of a burst pipe I am
Clongriffin			bogged down in housework but I am
Jan 07, 2013	00.00.00		happy and having fun anyway :-)
	22:32:06	53.2853,-6.22825	@seanm91 apparently while attempt-
			ing to fix the water pipe they damaged
			the gas line #incompetence

Conclusions

We examined dynamics of small, local areas within a city through social media

Focus on consistencies across Twitter behaviour covering location, time, and content for each of 25 city regions

Experiments inconclusive but anecdotal evidence of detection of local events



Thanks to ...

### **Science Foundation Ireland**



IBM



